



Working with Consumer Protection UK

For community groups, advice centres, libraries and local organisations.

We help UK consumers challenge unfair business practice.

- Free initial case review
- Plain-English guides to consumer rights
- Free complaint letter and email templates
- A secure online page to track a case and upload evidence
- Scam and recall alerts by email

How you can help

- Display our posters in your building, or share them with your members.
- Tell people they can start a free case review at **consumer-protection.org.uk**.
- Ask us to speak at a session, or send us a request for printed copies.

To become a community partner, email **info@consumer-protection.org.uk** or use the form at consumer-protection.org.uk/community-toolkit.html

We do not give legal advice and cannot guarantee any outcome. We do not pay or receive fees for referrals unless we agree it in writing and tell people first. CPMK is preparing an optional paid service in which we would handle a case for you and charge a success fee only if you recover money. It is not available yet, and our free tools and guides stay free.